# C.V. Didier Schnitzler

### PERSONAL DATA

Name Telephone Email Birthday Nationality Civil status

Web LinkedIn Didier Schnitzler +33 683799891 ds@imt-netherlands.com April 24, 1965 French Married French resident www.imt-luxembourg.com LinkedIn Profile Didier Schnitzler



### <u>SUMMARY</u>

• Accomplished **International General Manager** with vast experience and proven success in growing B2B/B2B2C businesses in different industries, whether in full P&L responsibility or Sales & Marketing positions. Board experience.

- Shareholder value creation in excess of 1.5BN€ over past 15 years
- Adept at leading organizations through change whilst keeping the focus on results.
- Familiar with defining and executing high growth strategies at Europe/global level.
- Equally passionate about technology/innovation and building great teams.

• Strong leadership skills to bring teams together around a vision and the ambition to make it happen. Responsibility for top line up to €2.4bn and organisations up to 500 FTE.

- Industry experience: BtoB services, retail/distribution, technology, logistics, E-commerce.
- Fluent in French/English/German/Italian.

#### **OVERVIEW**

Didier Schnitzler has been engaged in senior management functions with European of Global remit in FORTUNE 500 companies such as XEROX, DANAHER or DSV PANALPINA including P&L responsibility. His track record for these companies includes value creation in excess of 1.5Bn€ for shareholders.

Separately, Didier has experience of running smaller entities such as a boutique management consultancy or a financial technology start up. He thus has knowledge of value creation strategies in organization of various sizes and various shareholding (Family Office, PE, listed companies), be it internal or external, with digital or classical B2B/B2C business models in Technology, Services, Retail and Industrial sectors.

Born in Luxembourg Didier is a French national, fluent in English/French/German/Italian, currently based in Paris and operating internationally.

Didier holds a MSc from EM Strasbourg, an MBA from HEC Paris with complementary education from SDA Bocconi, MIT and Insead.

#### PROFESSIONAL EXPERIENCE

2021-to date

<u>ZLONY Europe-Paris</u> COO, Board member, Local commerce marketplace

2018-2021	<ul> <li><u>HEOH-Paris.</u> Deputy Managing Director, Board member, Fintech payment solutions company</li> <li>Increased pipeline by 200% and closed 2 important businesses over 18 months, thereby allowing for additional funding from shareholders (1.1M€)</li> <li>Clients e.g. SNCF, BPCE, LECLERC, INVIVO, APRIUM, DECATHLON</li> <li>Payment solutions dedicated to donations collection (POS terminals, payment cards, self-service kiosks, online payment)</li> <li>Technology contributors: VISA, Microsoft</li> </ul>
2012-2017	<ul> <li>PANALPINA Frankfutr, Germany.</li> <li>Regional Head of Marketing and Sales Europe, Member of the Europe Leadership Team</li> <li>Grew EBIT from -41M to +22M and top line by 3 % on average in 2013/14/15 to 2.6B CHF in a flat market</li> <li>Increased new business acquisition by 150% in volume YOY 2015/14</li> <li>Change management-Integrated Global Key Accounts structure for 35 FTE (Total sales force 430 FTE)</li> <li>Standardized key sales processes: business reviews, monthly sales webex, kick off meetings</li> <li>Strengthened sales through the recruitment of 18 sales leaders in key leadership positions (Country sales managers, Industry Vertical managers, GKAM's, Trade Lane managers)</li> <li>Reduced cost of sales by an aggregate 18% in 2013- 2015, thereby improving ROI significantly</li> <li>Improved risk management: better recruitment/lesser dependence on existing business</li> </ul>
2008-2011&2003	<ul> <li><u>GET2MARKET Ltd – Paris, France.</u></li> <li>Founding Partner</li> <li>Company concept: combine growth strategy with Sales/marketing implementation</li> <li>Examples of business issues: value-chain re-positioning, overhaul of strategy and implementation of scorecards, bench-marking of sales &amp; marketing processes, segmentation, specific KPI improvement programs (e. g. additional sales, new clients, margin improvement)</li> <li>Examples of clients: Bridgepoint (leading European PE firm), Alfalaval, GSE group</li> <li>In parallel, SME acquisition project (solar energy) in 2008</li> </ul>
2004-2007	<ul> <li><u>LINX PRINTING TECHNOLOGIES (DANAHER GROUP) –</u> <u>Cambridge</u></li> <li>Global Sales and Marketing Director, Member of the Executive Board</li> <li>Delivered 7.6% and 10.0% sales growth (2/3x market rate) in 2005 and 2006 (T/O\$105M)</li> <li>Led definition and execution of 3-year post-acquisition strategic plan approved by group CEO</li> </ul>

	<ul> <li>As a result of plan, reorganized my department (22 staff) in line with product/ channel expansion strategy and launched 2 new product ranges, based on global VOC survey</li> <li>Intensified sales through overhaul of distributors (65 worldwide), new sales management process as well as segmented Marketing programs (Verticals, trade-outs)</li> <li>Recruited and developed talent:45 % turnover of MK/Sales department in 3 years</li> </ul>
1990-2002 2000-2002	XEROX Europe Director of Marketing, Industrial, Member of the Global Leadership
2000-2002	Team-London
	<ul> <li>Grew Document Solutions business (hardware, software, services) by 37 % in 2001 to \$180 million, thus fostering total business unit growth of 7 % to \$1.7 billion in a low growth market</li> </ul>
	• Established this line as <i>the</i> growth driver across 11 industry sectors worldwide (e. g. aero, auto, telecoms) Focus on Fortune 500 accounts. Line and matrix team of 18 in US/Europe
	• Achieved these gains by winning the minds of over 500-strong sales force to the benefits of the solutions approach: more sales calls at higher level with a wider portfolio
1998-1999	Marketing Director - Retail Europe, Member of the Europe Leadership Team-London
	<ul> <li>Grew sales by 250% in revenue (\$35 to \$85 million) and 400 % by volume, opening 1.500 retail outlets to Xerox brand (inkjet products) with dedicated sales force of 40</li> </ul>
	<ul> <li>Managed \$10 million budget, 7 product launches and pricing. Team of 11 in UK and Europe</li> </ul>
	• Set-up processes geared at improving reactivity of Marketing by country
	• Improved sales/marketing link to reduce conflicts and increase feedback
1996-1997	General Manager - Retail France, Member of the Europe Leadership Team-Paris
	<ul> <li>Grew personal copiers market share from 32% to 49% to become market leader</li> </ul>
	• As a result, given "Performer of the Year" award and additional responsibility for Benelux T/O: \$10M. Full P+L responsibility.
	<ul> <li>Team of 80 (sales/merchandising)</li> <li>Defined and implemented distribution strategy so as to optimize</li> </ul>
1990-1994	total GM Sales Executive - SME / National Accounts / Global Accounts-Paris
1770-1777	<ul> <li>Consistent over-achievement of sales targets leading to 2 promotions.</li> </ul>
	award 1994
1988-1989	<u>STEELCASE STRAFOR UK, London</u> Financial Controller
	<ul> <li>Implementation of cost of sales control and reporting processes. T/O £60M</li> </ul>
	<ul> <li>Successful internal and external auditing of controlled accounts</li> </ul>

# EDUCATION

2018	MIT-Digital Marketing Analytics
2013	IMD-leading the global chain
2000	INSEAD leadership program(sponsored by Xerox).
1995	<u>HEC Paris, France.</u> MBA (exchange prorgamme SDA Bocconi)
1988	<u>EM Strasbourg, France.</u> BS Business Administration.
1983	<u>Ecole Européenne Luxembourg</u> . Baccalaureate C (Major in Sciences).

## LANGUAGES

English (good), Italian (good), German (good), French (native language).